

Glenn and Robin Ether

May 16, 2004

To Whom It May Concern:

Bill Ferst and his College Works Painting team recently painted our 20 year old house. The team was diligent in preparing our home and protecting our yard. Because our house had probably never been repainted and is sided with asbestos shingles, this made their job more difficult.

Bill did a wonderful job in updating us to the status of the job and managing his team. When presented with our questions and concerns, Bill was quick to make sure our needs were met.

We have received many comments regarding the new color of our house.

Sincerely,

A handwritten signature in cursive script that reads "Glenn and Robin Ether". The signature is written in dark ink and is positioned above the printed name.

Glenn and Robin Ether